

# MH GOM Portal

Panduan dari Jabatan Jualan  
Malaysia Airlines Berhad

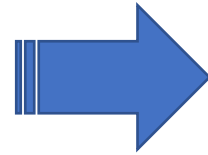


PROUDLY MALAYSIAN  
**FLY MALAYSIA**

MALAYSIA AVIATION GROUP

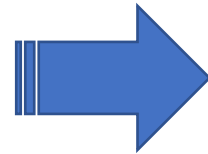


**Admin/PTJ**



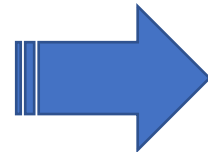
Sekiranya anda seorang Admin/PTJ, sila mendaftar di URL <https://government.malaysiaairlines.com/>

**Pengguna**



Sekiranya anda seorang pengguna, sila pastikan anda sudah menyemak nama kementerian/jabatan yang di daftarkan oleh PTJ anda.

**Bantuan**



Sekiranya anda perlukan bantuan, sila e-mel ke [salesportal@malaysiaairlines.com](mailto:salesportal@malaysiaairlines.com)

Sila layari laman <https://government.malaysiaairlines.com/>

① Travel Advisory: COVID-19: Important Notice to Passengers [Read more](#)



For Government

[Home](#) | [AskMH](#)

Welcome To Malaysia Airlines Business Travel  
The Largest Platform to book & manage all your Business Travels

## Government Login

Email ID

Password



[Forgot Password?](#)

Log in →

Don't have an account yet? Create a

[New Account](#) now!

### Daftar Masuk

Sila gunakan emel rasmi kerajaan untuk daftar masuk.

### Pendaftaran

Terdapat 2 jenis pendaftaran:

- Pendaftaran Kementerian
- Pendaftaran Pengguna



# PENDAFTARAN KEMENTERIAN: ADMIN/PTJ PERTAMA

## Government Registration

Ministry / Department Name \*  +60  Phone Number \*

Ministry Type \*

Address \*

### Government user Details

**Please make sure that you enter the Name as per your passport**

Capt  First Name \*  Last Name \*

+60  Mobile Number \*  Email ID \*

Time Zone \*  Asia/Kuala\_Lumpur(+08:00)  Date of Birth \*

  Enter Captcha \*

Yes, I'm authorised to complete this registration on behalf of my Ministry.  
I understand and accept the [Terms and Conditions](#) of Malaysia Airlines

Register →

Panduan nama untuk Kementerian/Jabatan :

- Bahagian Khidmat Pengurusan Kementerian Pendidikan Malaysia -atau-
- BKP Kementerian Pendidikan Malaysia -atau-
- BKP KPM

\* Pendaftaran kementerian/jabatan hanya dikhususkan kepada PTJ yang dilantik untuk menjadi admin yang bertanggungjawab untuk mendaftar masuk/meluluskan profil pengguna.

\* Pengguna perlu merujuk kepada PTJ sekiranya kementerian/jabatan telah wujud untuk mengelakkan percanggahan maklumat.



# PENDAFTARAN PENGGUNA

## User Registration

User Registration Ministry Registration

Please check the ministry / department name use by your ministry/department before proceed with registration

Ministry Information

Ministry/Department Name \* Ministry Type \*

User Information

Please make sure that you enter the Name as per your passport

Title \* First Name \* Last Name \*

Code \* +60 Phone Number \* Official Email ID \*

Date Of Birth Gender \*

Timezone \* Asia/Kuala\_Lumpur(+08:00)

Register

## Other Information

Grade

Designation

Department

Location



Enter Captcha \*

Yes, I'm authorised to complete this registration on behalf of my Ministry.

I understand and accept the [Terms and Conditions](#) of Malaysia Airlines

- Pengguna boleh mendaftar menggunakan senarai kementerian yang telah berdaftar di dalam MH GOM Portal.
- Permohonan pengguna akan diproses oleh admin kepada kementerian tersebut.

\*Sila pastikan nama kementerian yang berdaftar adalah tepat untuk mengelakkan kesilapan mendaftar di profil kementerian yang berlainan.



# PROFIL: TAMBAH ADMIN/PENGGUNA

**malaysia airlines** Dashboard New Booking Manage Bookings **Manage Profile** Reports MYR English

**Manage Profile** Add Profile Manage Master Data upload CSV Files

Employee Name	Mobile No.	Email ID	Family Details
Mr. Juliana Ju	[REDACTED]	[REDACTED]	Empty
Haji. Laurent Ariga	[REDACTED]	[REDACTED]	3 Included
Mr. Fairuz Boboy	[REDACTED]	[REDACTED]	4 Included
Mrs. Nur Fazura	[REDACTED]	[REDACTED]	3 Included
Mr. Zulhilmi Rahman	[REDACTED]	[REDACTED]	3 Included

**Filters** Reset All

Employee Name  
Email ID  
User Type: All  
Grade: All  
Designation  
**Apply**

## Peranan GOM Admin

- Mendaftarkan GOM Admin/User di setiap jabatan (**Manage Profile > Add Profile**).
- Membuat tempahan penerbangan untuk diri, ahli keluarga, atau bagi pihak Gom User.
- Mengemaskini maklumat diri/keluarga dan bagi pihak GOM User.
- Mengaktifkan/menyahaktifkan akses GOM Admin/User ke dalam portal.

## Peranan GOM User

- Membuat tempahan penerbangan untuk diri dan ahli keluarga sahaja.
- Mengemaskini maklumat diri/ahli keluarga.



# PROFIL: TAMBAH ADMIN/PENGGUNA

**malaysia** AIRLINES

Dashboard New Booking Manage Bookings Manage Profile Reports

MYR English

**Add Employee Details**

Family Details

## Employee Details

### Ministry User Details

Title\* First Name\* Last Name\* To be filled as per Passport Need Help

Email ID\* Code\* +60 Mobile Number\*

Date Of Birth Gender User Type\*

Ministry Admin  
Ministry User

Time Zone\* Asia/Kuala\_Lumpur(+08:00)

**Other Details**

Grade Designation Department

Location

Save →

- GOM Admin boleh memilih untuk menukar status pengguna kepada GOM Admin/User semasa dan selepas pendaftaran.
- Garis masa untuk GOM Portal hanya boleh ditetapkan kepada Kuala Lumpur sahaja.
- Emel GOM Admin/User tidak dibenarkan untuk penukaran setelah didaftarkan untuk mengelakkan kekeliruan. Sekiranya GOM Admin/User telah bertukar ke kementerian/jabatan lain, maka perlu mendaftar semula melalui GOM Admin di tempat yang baru.



# PROFIL: MELULUS ADMIN/PENGGUNA

Profile Management

User Registration

↕ Pending Approved Rejected

Select All



Employee Name  
Dato. Zulhilmi Rahman

Mobile No.  
+60389898989

Email ID  
zulhilmi@yopmail.com

User Type  
Ministry User



Employee Name  
~~Ms. Logeswary Prasadin...~~

Mobile No.  
+601209090909

Email ID  
~~logeswary@yopmail.co...~~

User Type  
Ministry User



Employee Name  
~~Ms. Susan Tan~~

Mobile No.  
+600389899090

Email ID  
~~susan.tan@yopmail.co...~~

User Type  
Ministry User



Approve →

← Reject

- Admin boleh meluluskan/menolak permohonan pengguna baru mengikut syarat dan terma.
- Pengguna baru boleh ditukar status kepada Admin ATAU Pengguna (tertakluk pada Admin sedia ada)
- Sekiranya permohonan baru ditolak, pengguna BOLEH mendaftar di mana-mana kementerian menggunakan informasi diri sedia ada.



## Grade Details

+ Add Grade Details

Sl.No	Grade Name	Description	Created Date	Updated Date	Status	Action
1	41	Executive	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
2	44	Senior Executive	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
3	48	Manager	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
4	52	Senior Manager	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
5	54	Head	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>

## Designation Details

+ Add Designation Details

Sl.No	Designation Name	Description	Created Date	Updated Date	Status	Action
1	Executive	Exec	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
2	Assistant Manager	AM	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
3	Manager	Manager	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
4	Head	Head	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
5	Jusa	Jusa C	Wed 29, Jul 2020	Wed 29, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>

## Department Details

+ Add Department Details

Sl.No	Department Name	Description	Created Date	Updated Date	Status	Action
1	Admin	Admin	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
2	Human Resource	HR	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>

## Location Details

+ Add Location Details

Sl.No	Location Name	Description	Created Date	Updated Date	Status	Action
1	HQ	Headquarters	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>
2	Branch	Outlet	Fri 03, Jul 2020	Fri 03, Jul 2020	<input checked="" type="checkbox"/>	<a href="#">..</a> <a href="#">✎</a> <a href="#">🗑</a>

- GOM Admin boleh mengelaskan perjawatan GOM User mengikut jawatan di setiap jabatan(**Manage Profile > Manage Master Data**)

Kriteria : Gred / Jawatan/ Jabatan / Lokasi

- Kriteria perjawatan boleh diubah oleh GOM Admin pada bila-bila masa.



# TEMPAHAN: JENIS HARGA



Fare displayed is for 1 adult only and includes charges / taxes

Sort by: Price Departure Time Arrival Time Duration

### Economy Lite

- Cabin Baggage 7kg
- No Check-In Baggage
- Complimentary Snacks/Meals & Beverages
- No Child Discount
- No Free Seat Selection
- No Flexibility To Board Earlier On Day Of Travel
- Rebooking Not Available
- Refund Not Available
- NA
- NA
- NA
- NA
- NA
- NA

Attributes Above Are Applicable For Flights Operated By Malaysia Airlines Only

MYR  
~~461.00~~  
**430.26**

Select

### Economy Basic

- Cabin Baggage 7kg
- Check-In Baggage 20 Kg
- Complimentary Snacks/Meals & Beverages
- 10% Child Discount
- No Free Seat Selection
- No Flexibility To Board Earlier On Day Of Travel
- Rebooking: 1x Free Change Fee (Fare Difference Applies)
- Refund Not Available
- Upgrade With Enrich Miles
- NA
- NA
- NA
- NA
- NA

Attributes Above Are Applicable For Flights Operated By Malaysia Airlines Only

MYR  
~~480.57~~  
**448.77**

Select

### Economy Flex

- Cabin Baggage 7kg
- Check-In Baggage 35 Kg
- Complimentary Snacks/Meals & Beverages
- 15% Child Discount
- Free Standard Seat Selection
- Flexibility To Board Earlier On Day Of Travel (Subject To Availability)
- Rebooking: Unlimited Free Change (Fare Difference Applies)
- Refund Without A Fee
- Upgrade With Enrich Miles
- NA
- Priority Check-In
- Priority Boarding
- Priority Baggage
- Free Basic Travel Insurance

Attributes Above Are Applicable For Flights Operated By Malaysia Airlines Only

MYR  
~~539.28~~  
**502.33**

Select

Pengguna boleh memilih jenis harga berdasarkan kriteria yang ditawarkan.

Contoh:  
Caj untuk bayaran balik tidak akan dikenakan untuk harga Economy Flex. Pengguna boleh menyemak di bahagian 'Fare Rules' untuk maklumat penuh di halaman selanjutnya.

\* Kriteria yang ditawarkan hanyalah tertakluk kepada penerbangan oleh MAB sahaja.



# TEMPAHAN: TERMA DAN SYARAT

## Trip Summary

Kuala Lumpur  Kota Kinabalu


Return | 1 Passenger(s)

1 Adult(s)

## Flight selection

 Onward **Fri 01, Jan 2021**

**08:25** Kuala Lumpur  **11:10** Kota Kinabalu

 Economy Basic MYR ~~482.85~~ **450.87**

[Fare Details](#) | [Fare basis code](#) | [Fare rules](#)

 Return **Sun 03, Jan 2021**

**05:35** Kota Kinabalu  **08:00** Kuala Lumpur

 Economy Flex MYR ~~489.85~~ **451.87**

[Fare Details](#) | [Fare basis code](#) | [Fare rules](#)

MYR 902.74 Next →

Maklumat penerbangan akan dipaparkan setelah pengguna memilih penerbangan yang dikehendaki.

Untuk melihat terma dan syarat untuk setiap penerbangan, pengguna boleh melihat di dalam 'Fare Rules'.

## Fare Rules

Rule Application

Max Stay

Sales Restrict

Tvl Restriction

Advance Res/tkt

Fit Application

Child Discounts

Tour Conductor

Other Discounts

Stopovers

Transfers/rtrgs

Surcharges

Tkt Endorsement

Penalties

Combinability

Higher Intermediate Point

Miscellaneous Data

Voluntary Changes

Voluntary Refunds

## Penalties

From/to Malaysia For Sflymy Type Fares Changes Any Time Changes Permitted For Reissue. Note - Fac For Change/reissue

----- Reroute - Difference In Fare Plus Change Penalty As Per Above.

Go Show - Allowed At Fac For Travel On Earlier Flights On The Same Date Of Departure. If Ticket Is Being Cancelled Due To Visa Rejection Full Refund Permitted. Documentary Evidence To Be Submitted. Admin Penalties Applies. Cancellations Any Time Cancellations Permitted.

Charge Myr 150.00 For No-show. Note - For Ticket Reissuance/changes - No Show Fee With Change Fee Plus Any Fare Difference Will Apply For Ticket Cancellations - No Show Penalty Charges Plus Cancellation Penalty Charges Will Apply.

----- Child Passenger And Infant Occupying A Seat Pays Adult Penalty. Infants Not Occupying A Seat Pay 10Pct Of Adult Penalty.

----- Emd For Further Transportation Is To Be Used As Part Payment Only On Mh Applicable Fares Only

## Combinability

From/to Malaysia For Sflymy Type Fares Double Open Jaws Not Permitted. End-on-end Not Permitted. Side Trips Permitted. Applicable Add-on Construction Is Addressed In Miscellaneous Provisions - Category 23. Open Jaws Fares May Be Combined On A Half Round Trip Basis -To Form Single Open Jaws. A Maximum Of 2 Fare Components Permitted. Open Jaws Note - The Condition Of The Most Restrictive Rule Fare Type/component Will Apply For The Entire Journey Provided -

Combinations Are With Any -FI Type Fares For Carrier Mh In Any Rule And Tariff. Round Trips/circle Trips Fares May Be Combined On A Half Round Trip Basis -To Form Round Trips Circle Trips. Round Trips/circle Trips Note

# TEMPAHAN: KEAHLIAN DAN KONTAK KECEMASAN



## Flight Itinerary

[← Change Flight](#)

Review Itinerary Traveller Information

**Kuala Lumpur** ✈️ **Kota Kinabalu** | Fri 01, Jan 2021 | 0 Stop(s) Economy Basic

Malaysia Airlines (MH2612)

**08:25** Kuala Lumpur  
Fri 01, Jan 2021  
Kuala Lumpur International Airport (KUL)  
Terminal M

2h 45m

**11:10** Kota Kinabalu  
Fri 01, Jan 2021  
Kota Kinabalu International Airport (BKI)  
Terminal I

**Kota Kinabalu** ✈️ **Kuala Lumpur** | Sun 03, Jan 2021 | 0 Stop(s) Economy Basic

Malaysia Airlines (MH2637)

**05:35** Kota Kinabalu  
Sun 03, Jan 2021  
Kota Kinabalu International Airport (BKI)  
Terminal I

2h 25m

**08:00** Kuala Lumpur  
Sun 03, Jan 2021  
Kuala Lumpur International Airport (KUL)  
Terminal M

## Fare Summary

**Kuala Lumpur** ✈️ **Kota Kinabalu**

Adult (1x 847.62) MYR 847.62

**Total Amount** MYR 847.62

### Keahlian 'Frequent Flyer'

Pengguna boleh memasukkan data ahli Enrich dan sebagainya untuk pengumpulan poin

### Kontak Kecemasan

Informasi Kontak Kecemasan boleh dikemukakan sekiranya perlu.

## Traveller Details

**Mr. Zulhilmi Rahman** | Adult | zulkuzer@gmail.com | +60 126168956

[Frequent Flyer No.](#) ▼

## Emergency Contact Information

Contact Name

+60

▼ | Mobile Number

[Add-Ons](#) →



# PRODUK TAMBAHAN

Pengguna boleh memilih produk sampingan (**tempat duduk, bagasi tambahan, makanan DSB**) untuk disertakan dalam tempahan.

Pengguna boleh menyambung tempahan bermula di halaman ini sekiranya terkeluar atau berlaku ralat. (rujuk tab **'Manage Booking' > 'Pending'**)



Flight Selection

## Add-ons

Kuala Lumpur - Kota Kinabalu Kota Kinabalu - Kuala Lumpur

**KUL - BKI**

Seat

Baggage

Meals

Lounge

Special Assistance

	5	6	7	8	9	10	11	12	14	15	16	17	18	19	20	21	22	23	24
F	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied
E	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied
D	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied
C	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied
B	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied
A	Free	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied	Occupied

Free Occupied Paid Selected Exit row

PNR : LSX5RH Order Id : 461

**KUL - BKI** Onward MYR 0.00

Mr. Zulhilmi Rahman

Seat Baggage Meals Special Assistance

**BKI - KUL** Return MYR 0.00

Mr. Zulhilmi Rahman

Seat Baggage Meals Special Assistance

Selected seat(s) - 0  
MYR 0.00

Total Add-Ons Amount  
MYR 0.00

Calculator

Total Amount  
MYR 847.62 ▼

Continue →





## Make Payment

Upon clicking on the Pay, you'll be directed to the Amadeus Payment Gateway site.

[Online Payment](#)

### Terms and Conditions

I understand and accept the [Terms and Conditions of Carriage](#), [Terms and Conditions of Seat Selection](#) and [Privacy Policy](#).

MYR 847.62 | Pay →

Order Id : 461 PNR : LSX5RH

Fare details	Flight Details	Add-ons Details	Pax Info
<b>Kuala Lumpur</b> ↔ <b>Kota Kinabalu</b>			
Adult (1x 847.62)			MYR 847.62
<b>Total Amount</b>			<b>MYR 847.62</b>

Pengguna perlu menilai segala informasi di dalam tempahan yang telah dipilih sebelum melakukan pembayaran bagi mengelakkan risiko tersalah informasi.

Setiap tempahan akan diberi masa selama **2 JAM** untuk melakukan pembayaran bermula dari masa PNR & ID tempahan direkodkan (sila rujuk kotak **MERAH** di halaman sebelum,) . Sekiranya pembayaran tidak dilakukan dalam tempoh masa yang diberikan, tempahan akan luput dan perlu bermula semula dari awal.

Calculator



# TEMPAHAN: PEMBAYARAN BERJAYA & PENGELUARAN TIKET



MYR 847.62 Paid & Booking Done Successfully

All booking related details will be sent to the respective passenger(s)

To view about the ticketed status, please [Go to Manage Booking](#)

## Fare details

Kuala Lumpur Kota Kinabalu

Adult (1x 847.62) MYR 847.62

**Total Amount MYR 847.62**



Order ID	Booking Date & Time	Payment Date & Time	Airline PNR
461	Mon 10, Aug 2020 23:28	Mon 10, Aug 2020 23:46	LSX5RH

[Cancel Ticket](#) [Change Flight/Date](#)

## Flight Itinerary

Kuala Lumpur Kota Kinabalu | Fri 01, Jan 2021 | 0 Stop(s) Economy Basic

Malaysia Airlines (MH2612)

08:25 Kuala Lumpur

Fri 01, Jan 2021  
Kuala Lumpur International Airport (KUL)  
Terminal 1

2h 45m

11:10 Kota Kinabalu

Fri 01, Jan 2021  
Kota Kinabalu International Airport (BKI)  
Terminal M

Kota Kinabalu Kuala Lumpur | Sun 03, Jan 2021 | 0 Stop(s) Economy Basic

Malaysia Airlines (MH2637)

05:35 Kota Kinabalu

Sun 03, Jan 2021  
Kota Kinabalu International Airport (BKI)  
Terminal M

2h 25m

08:00 Kuala Lumpur

Sun 03, Jan 2021  
Kuala Lumpur International Airport (KUL)  
Terminal 1

## Traveller Details

Mr.Zulhili Rahman | Adult | zulkuzer@gmail.com | +60 126168956 | 232-2461518639

Kuala Lumpur Kota Kinabalu Departure

KUL - BKI

Seat No  
Not Selected

Meal(s)  
Not Selected

Baggage(s)  
Not Selected

Lounge  
Not Selected

Special Assistance  
Not Selected

Kota Kinabalu Kuala Lumpur Return

BKI - KUL

Seat No  
Not Selected

Meal(s)  
Not Selected

Baggage(s)  
Not Selected

Lounge  
Not Selected

Special Assistance  
Not Selected

Jika pembayaran berjaya, tiket akan dikeluarkan dan dihantar ke pemilik tiket melalui e-mel

Tempahan akan direkodkan di dalam 'Manage Booking' untuk semakan semula pada bila-bila masa.

\*Admin tidak akan mendapat salinan tiket sekiranya melakukan tempahan untuk pengguna lain.



# TEMPAHAN: REKOD PENGURUSAN TEMPAHAN

Enrich

## Manage Booking

● Duty Travel ● Leisure Travel ● Warrant Booking

Sort by ▾



⌵ Pending Upcoming Exchanged Cancelled Completed Expired

Order ID	PNR	Trip Type	No. of Passenger	Booking Date & Time	Total Fare
1146	5NTDXB	One-way	3 Passenger(s) ⓘ	Wed 10, Mar 2021   16:48	MYR 807.30

Pengguna boleh melihat segala rekod tempahan yang dilakukan di dalam 'Manage Booking' untuk rujukan dan audit

### Tab Tempahan

- **Pending:** Tempahan, pembayaran belum berjaya dan masih dalam tempoh masa
- **Upcoming:** Tempahan, pembayaran telah berjaya
- **Exchanged:** Tempahan, pertukaran tarikh/masa oleh pengguna penerbangan telah berjaya
- **Cancelled:** Tempahan, pembatalan telah berjaya
- **Completed:** Tempahan, penerbangan sudah dilengkapkan
- **Expired:** Tempahan, pembayaran belum berjaya dan tempoh masa sudah tamat.

### Filters

Reset All

#### Time Period

This Month ▾

#### Trip Mode

All ▾

#### Status

All ▾

#### Booking Type

All ▾

Email ID ▾

#### Search by

Apply





## Create Report

Available Fields

Available Filters

 Select All

Report Name \*

MAB

Report Type \*

Master report ▾

[← Back](#)[Next →](#)

Booking Status

Booking Date &amp; Time

Payment Date &amp; Tim...

Number of Stops

Trip Type

Onward Departure ...

Onward Arrival Date...

Return Departure D...

Return Arrival Date ...

Airline Code

Flight Number

Base Fare

Pax Type

Pax Name

Pax Total Amount

Currency

Number of Adults

Order Total Amount

### Selected Fields

[← Back to List Page](#)

Booking Type

Order ID

Origin

Destination

Ticket Number

Email ID

Pengguna boleh melihat rekod laporan mengikut keperluan data daripada Kementerian/Jabatan.

Rekod tempahan di dalam laporan hanya boleh dimuat turun untuk tempoh **30 HARI** dari tarikh terkini sahaja.

#### Penjelasan

Fields: Minima 5 data

Filters: Minimum 1 data

Sebarang pertanyaan atau bantuan teknikal boleh email kan ke:

[salesportal@malaysiaairlines.com](mailto:salesportal@malaysiaairlines.com)



Thank  
you

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